

Bundaberg Harley-Davidson x Bundy Moto

Now Hiring: Two Full-Time Positions

- **Parts & Accessories Salesperson**
- **Service Manager**

Bundaberg Harley-Davidson and Bundy Moto are seeking motivated, customer-focused individuals to join our growing team in **two full-time permanent roles**. If you're passionate about motorcycles, enjoy working in a fast-paced environment, and take pride in delivering exceptional customer service, we want to hear from you.

Who We Are

We are a **family-owned and operated motorcycle dealership** with a long and respected history in the Wide Bay region. Trading as **Bundaberg Harley-Davidson and Bundy Moto**, we proudly represent **Harley-Davidson, Yamaha, Royal Enfield and Segway Powersports**.

Our team culture is one of our greatest strengths - hardworking, honest, friendly, and supportive. We are committed to providing outstanding quality and service while striving to be the very best in motorcycle retail.

Position 1: Parts & Accessories Salesperson (Full-Time)

What does the role entail?

This role focuses on delivering high-quality customer service through accurate parts interpretation and strong accessories sales in a busy multi-brand motorcycle dealership.

Key responsibilities include:

- Providing exceptional customer service at the counter and over the phone
- Interpreting and supplying parts for Harley-Davidson, Yamaha, Royal Enfield and Segway Powersports
- Selling parts and accessories to meet customer needs
- Working efficiently within dealership systems and processes
- Supporting workshop and sales departments as required

Candidate requirements:

- Self-motivated, punctual and reliable
- Background in a motor vehicle dealership or similar (motorcycle, automotive, caravan or marine)
- Passion for outstanding customer service
- Excellent communication and sales skills
- Strong time management and computer skills

- Current Class C Queensland Driver's Licence
- **Unrestricted motorcycle licence is essential**
- Forklift licence highly desirable but not essential

Remuneration:

- Full-time permanent position
 - Saturday mornings on a rostered basis (paid at overtime rates)
 - **Well above award pay**, with a competitive weekly wage
 - **Monthly performance bonuses**
-

Position 2: Service Manager (Full-Time)

What does the role entail?

The Service Manager is responsible for overseeing the day-to-day operations of the workshop and ensuring efficient, profitable, and customer-focused service delivery.

Key responsibilities include:

- Managing workshop scheduling and technician workflow
- Ensuring parts availability and coordination with the Parts Department
- Delivering high-quality customer service
- Invoicing repair orders and processing payments
- Managing warranty claims across all brands
- Preparing crash repair quotations and liaising with insurance companies
- Working closely with manufacturer technical support
- Coordinating with the Sales Department for timely motorcycle preparation and delivery
- Assisting in growing Parts, Accessories and Service revenue
- Tracking service performance and profitability
- Attending ongoing training to remain current

Candidate requirements:

- Self-motivated, punctual and reliable
- Service management background in a motor vehicle dealership or similar environment
- Strong leadership and communication skills
- Passion for customer service excellence
- Excellent time management and computer skills

- Current Class C Queensland Driver's Licence
- **Unrestricted motorcycle licence is essential**
- Forklift licence highly desirable but not essential

Remuneration:

- Full-time permanent position
 - **Well above award salary**
 - Competitive remuneration package
 - **Monthly performance bonuses**
-

How to Apply

Both roles are extremely rewarding and offer variety, responsibility, and opportunities to grow within a respected dealership group.

To apply:

1. Prepare a cover letter addressed to our **Dealer Principal, Mr Dallas Hood**.
2. Include your current resume with **three professional referees**.
3. Upload your application via our careers page:
<http://www.bundyhd.com.au/about-us/careers>

Alternatively, you're welcome to **hand-deliver your application** to:

📍 **41 Commercial Street, Kensington QLD 4670**

We're a friendly team and would love to meet you.

For more information, contact **Dallas or Jess on (07) 4152 1121**.